

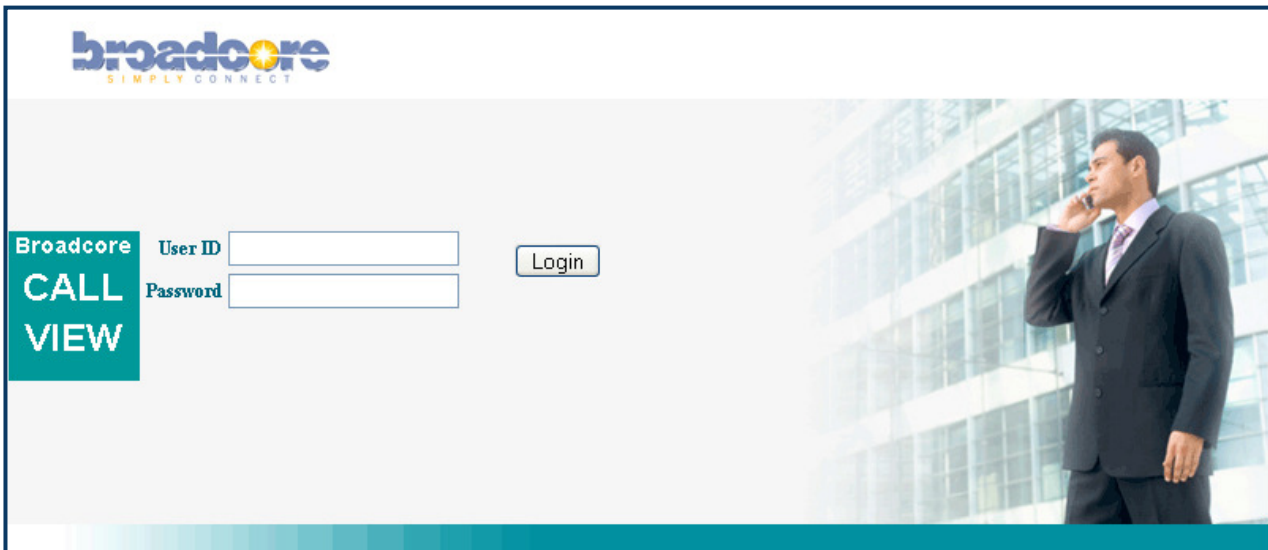
Using Call View
<http://callview.broadcore.com>

1. Go to <http://callview.broadcore.com>.

2. Use your web portal User ID and password, click Login.

* Use same user name/passcode you'd use at <http://login.broadcore.com>)

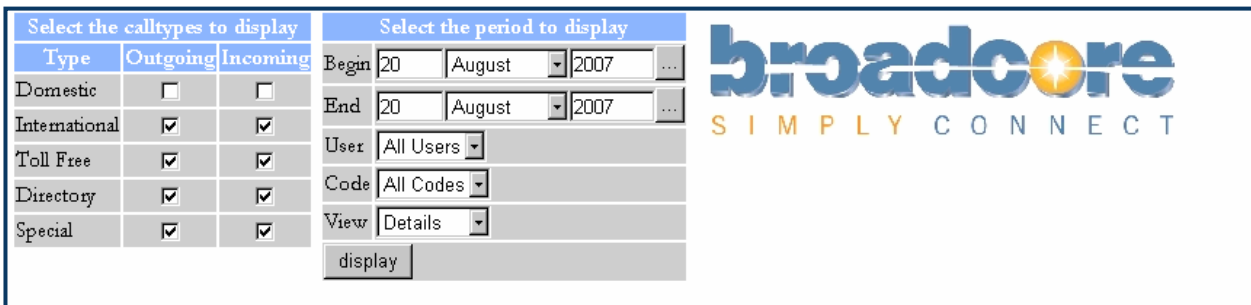
* Call customer service at 1-800-942-4700 Option 1 if you need assistance.



3. Check the box Domestic Outgoing.

4. Check the box Domestic Incoming.

5. Change the date range to what you want displayed.



NOTE: The maximum date range is 40 days. We keep logs for a few months, but you can only pick 40 days at a time. i.e. search August 1 to August 25, 2007 and then search January 1 to February 1, 2007.

6. Click display.

Watch the bar to show loading. This can take a while depending on how many logs it is sorting.

- Admin note: To see a specific user, take the above steps to view the list. Then under user, choose a specific user, click display again. Next to display you will see an excel icon this will download all records for all users in the specified date range.

Select the calltypes to display			Select the period to display				
Type	Outgoing	Incoming	Begin	End	User	Code	View
Domestic	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	01 August 2007	01 August 2007	All Users	All Codes	Details
International	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>					
Toll Free	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>					
Directory	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>					
Special	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>					

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User	Code	Begin	End	Caller	Called	Calltype	Direction
3106011781@broadcore.com		08/01/2007 02:25:59 AM	08/01/2007 02:28:08 AM	310-601-1781	757-226-0080	Domestic	
6503721030@broadcore.com		08/01/2007 06:39:36 AM	08/01/2007 06:40:04 AM	Restricted@206.57.80.252	310-360-1000	Domestic	
6503721030@broadcore.com		08/01/2007 06:39:36 AM	08/01/2007 06:40:04 AM	Restricted@206.57.80.252	650-372-1030	Domestic	
3109217000@broadcore.com		08/01/2007 07:30:27 AM	08/01/2007 07:30:29 AM	604-550-7000	604-360-5081	Domestic	

General info:

- Under the "Direction" column, the green telephone is outgoing. The blue telephone is incoming.
- This display is a short version of the first page of 4 pages. For archival or analysis, you can select all (keystroke: control+a) and copy to a spreadsheet, go the next page and repeat.