



Vista & Windows 7

Use this guide to install Broadcore Software on
Windows Vista & Windows 7 computers

IE/Outlook Toolbar

The Broadcore Unity Client

Broadcore Call Center Supervisor

Broadcore Receptionist Software

Broadcore Salesforce.com Unified Connector

Document Date 02-26-10

Document Version: 3

GETTING STARTED

These are software installation instructions for Windows Vista & Windows 7. If you are using Windows XP you should just be able to install by downloading and running the installation process. Vista & 7 both require you to login as administrator and install from the DOS prompt. See below.

DOWNLOAD YOUR SOFTWARE OF CHOICE

First, download the desired software from <http://www.broadcore.com>

Under downloads, click on your desired software product. For this demonstration, I'll use the Broadcore IE Outlook Toolbar. Some software requires a license from Broadcore. Follow this guide, then call customer service if you need help.








When you click the software to download, do not run it. Save it to the desktop. To make it simpler please be sure to save it to the desktop.

For Broadcore Unity Client only:

Automatic updates will not be applied to the user until they have write permission to the install directory. Once user assigns the Full Control permission to the Users built in group to the Unity Client folder, the update will work perfectly.




-  [Using Your Polycom IP601 - 601](#)
-  [Using Your Polycom IP650](#)
-  [Using Your Polycom IP4000](#)
-  [X-Lite Softphone v 3.0](#)
-  [Eyebeam Soft Phone Setup](#)

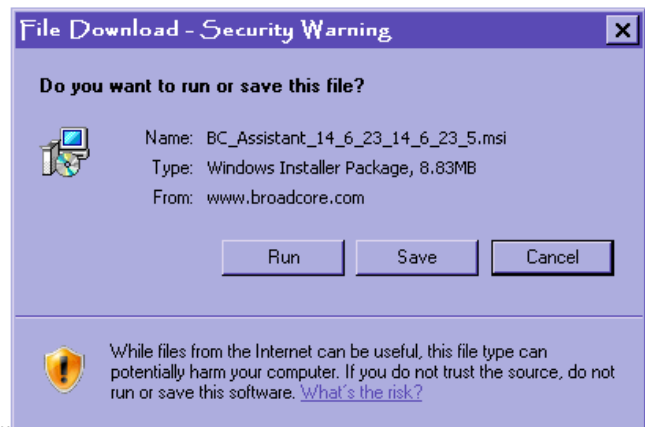
Other Users Manuals

-  [Conference Bridge Setup](#)
-  [Setup E911 Manual](#)
-  [Standard User Training Overview](#)
-  [Premium User Training Overview](#)
-  [Linksys ATA Setup](#)
-  [Broadcore IE Outlook Toolbar](#)
-  [Salesforce.com Integration](#)

Note: To be able to view the above documents, you will need to have Adobe Acrobat Reader 5.0 or later.

Software Downloads

-  [Broadcore IE Outlook Toolbar](#)
-  [Broadcore Reception Software](#)
-  [SalesForce Unified Connector](#)

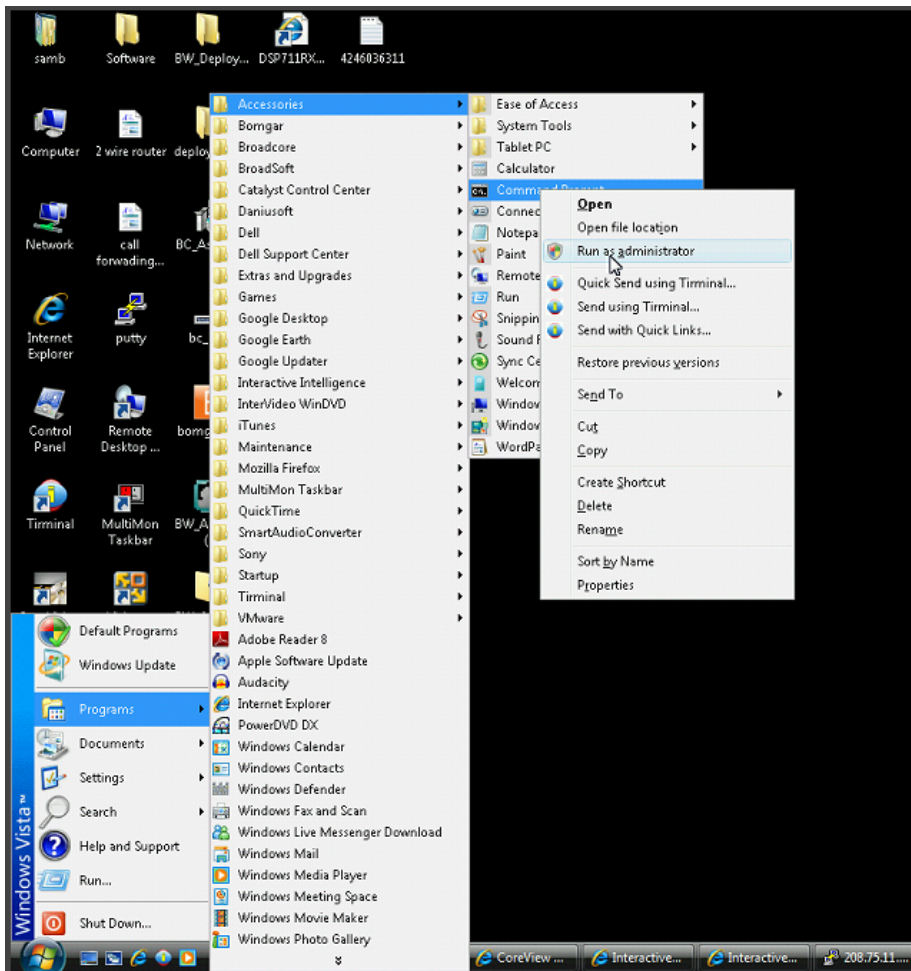


Close Internet Explorer. Close Mozilla Firefox. Close MS Outlook. (for IE/Outlook Toolbar and Salesforce.com Unified Connector installations only.)

INSTALLATION

Click Start>>Programs>>Accessories>>Command Prompt.
Right click.

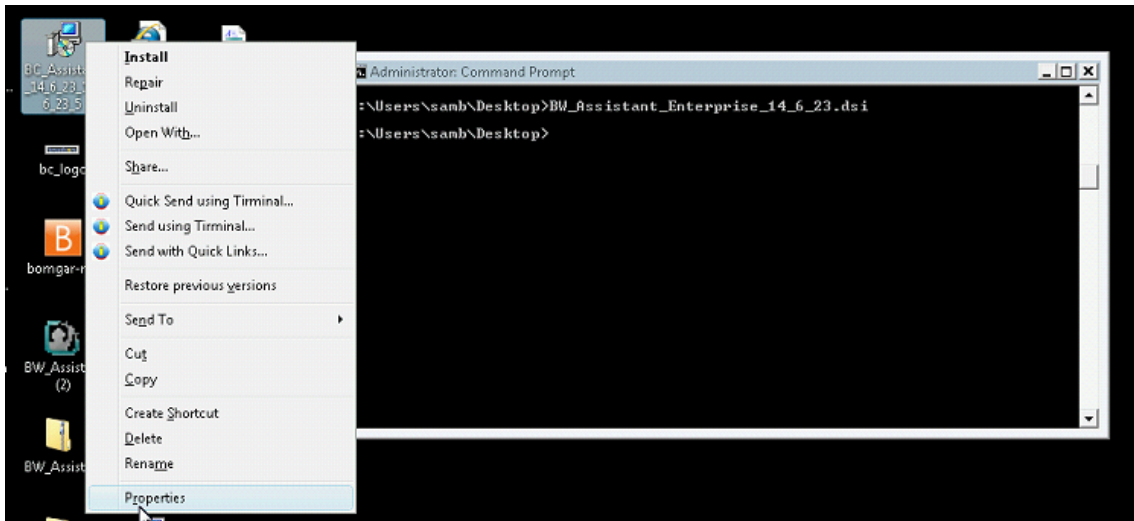
Click on Run as administrator



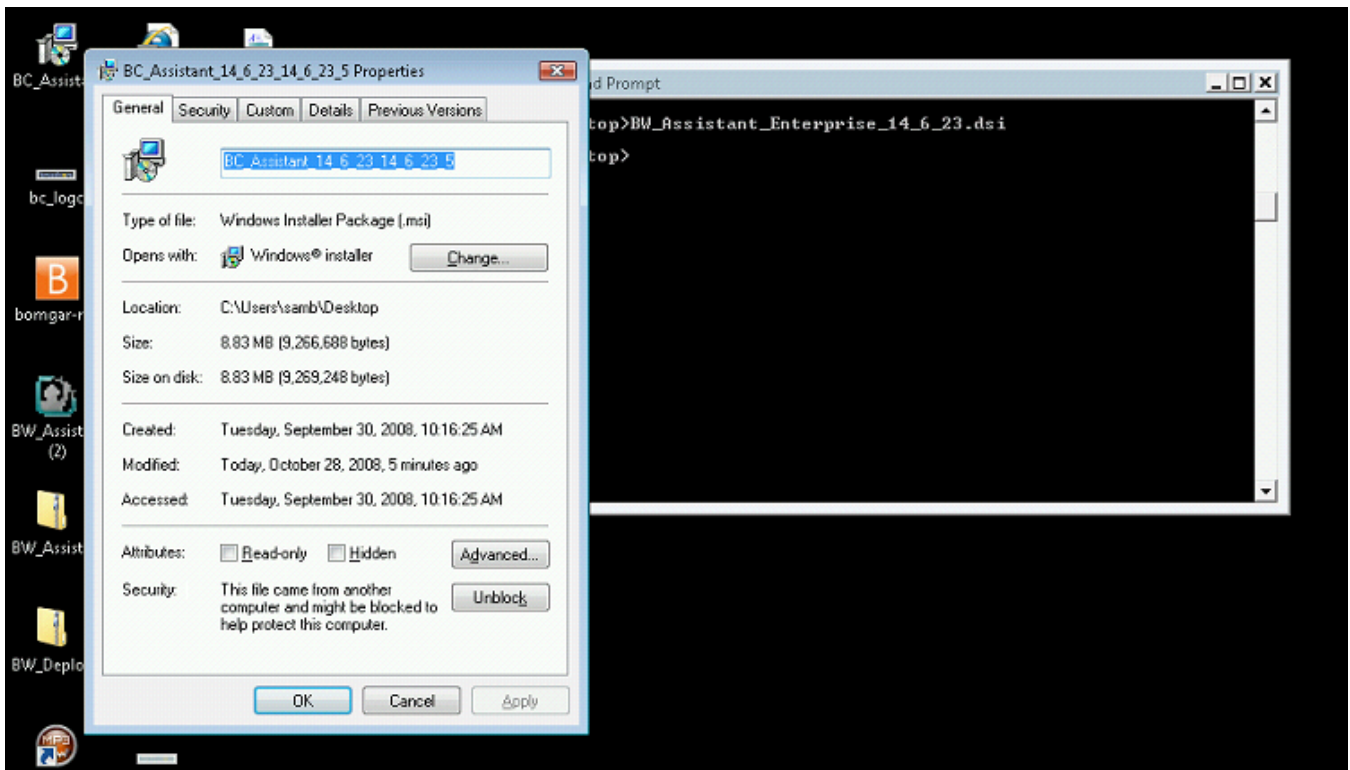
The command prompt or black box will show up in the middle of your screen.

Right click on the file you just downloaded.
Click on Properties.

You'll need two pieces of information from this screen.



With your mouse, Highlight and Copy the location: i.e. C:\user\name\desktop



Click in the Command prompt box.

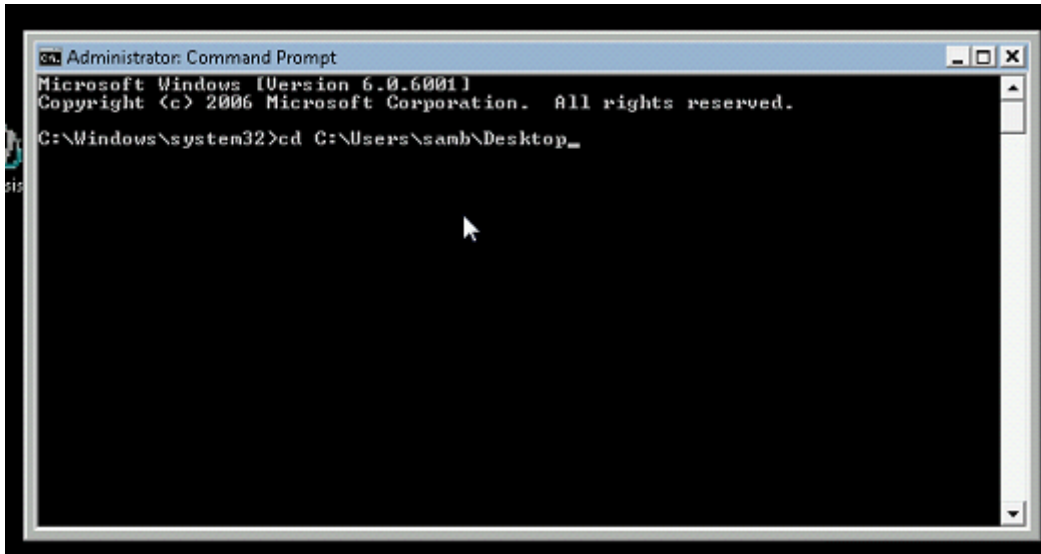
Type cd <space>

Right click

Click paste

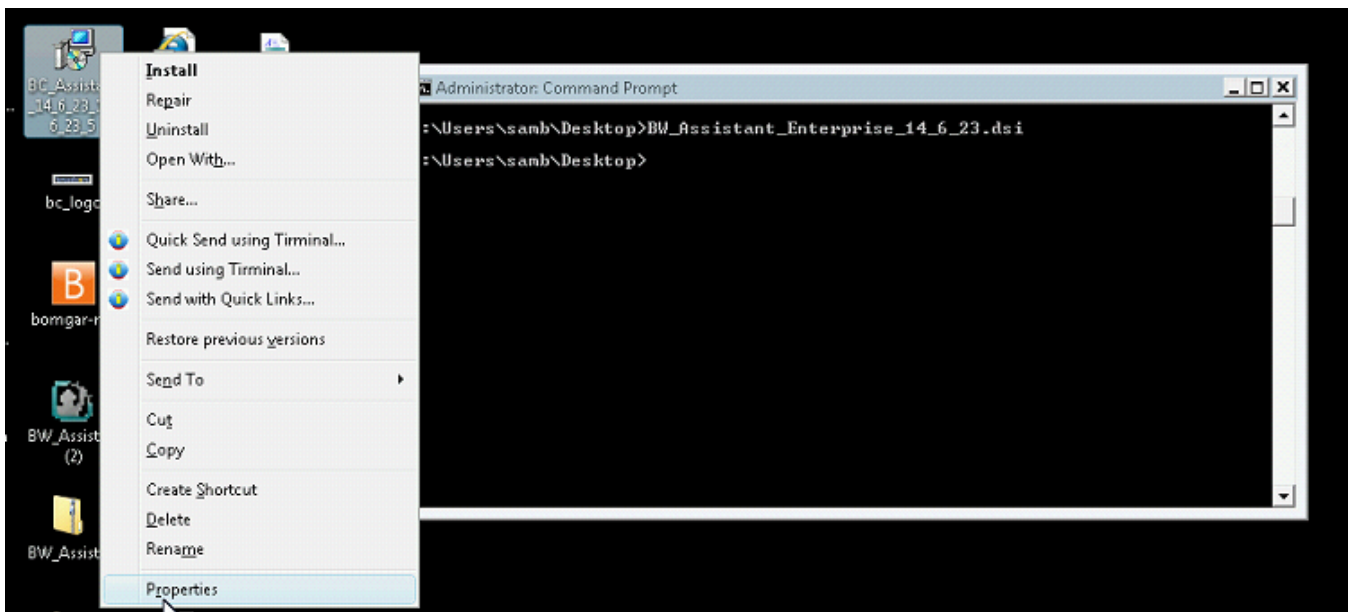
You will see cd C:\user\name\desktop

Press enter.

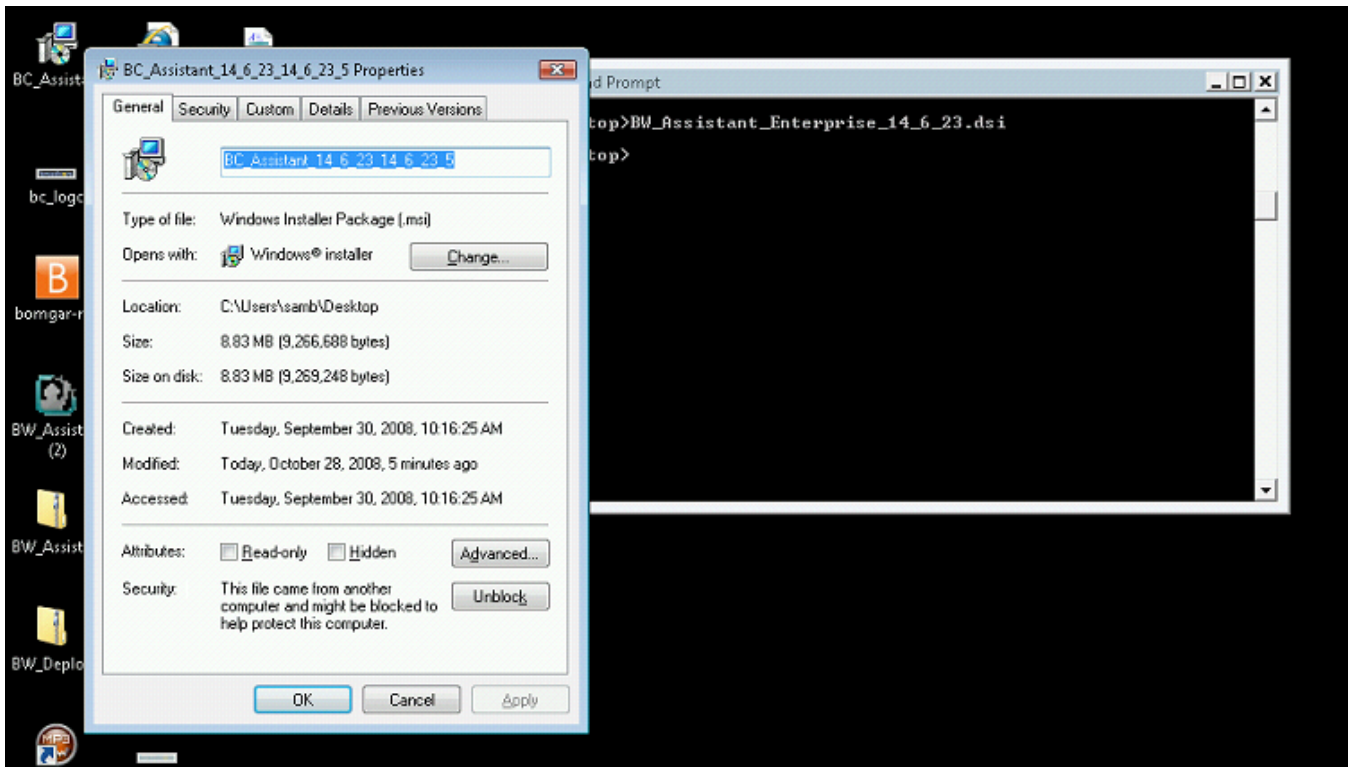


For the second time:
Right click on the file you just downloaded.

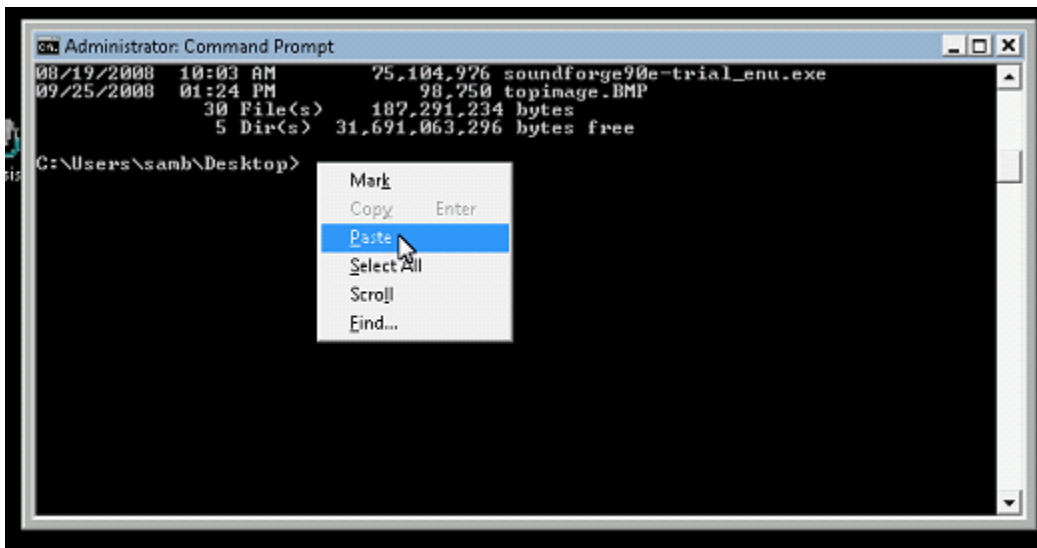
Click on Properties.



With your mouse, Highlight and Copy the file name at the top: i.e. BC_Assistant_14_6_23



Again, click in the command prompt box.
Right click.
Click paste

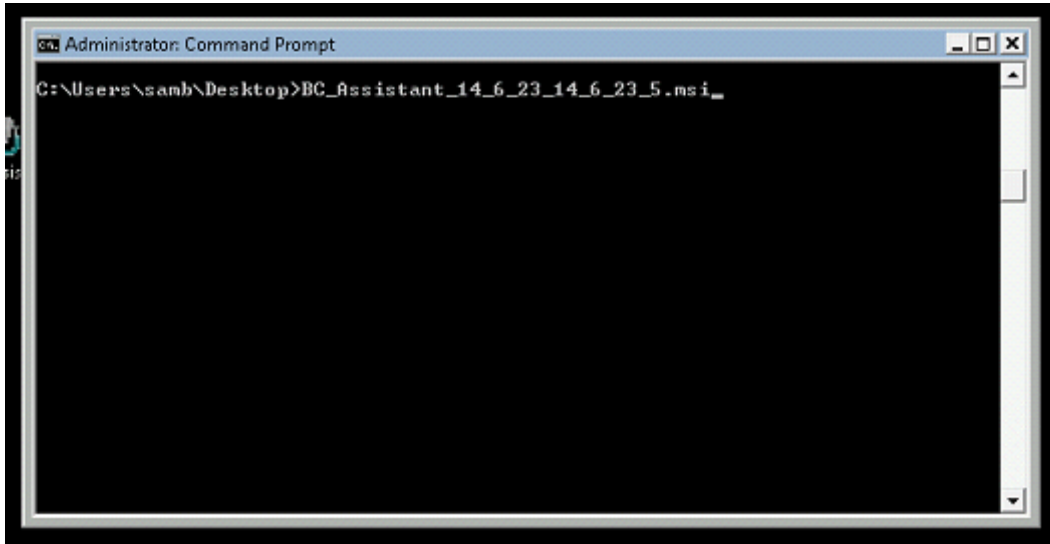


It should look like this.

Add <DOT> MSI

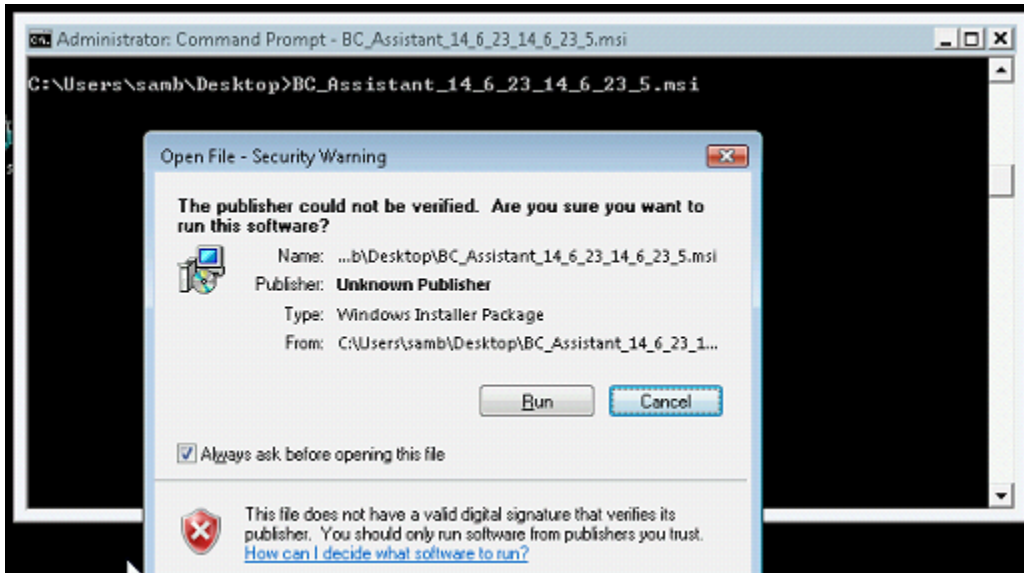
.msi

Press enter.

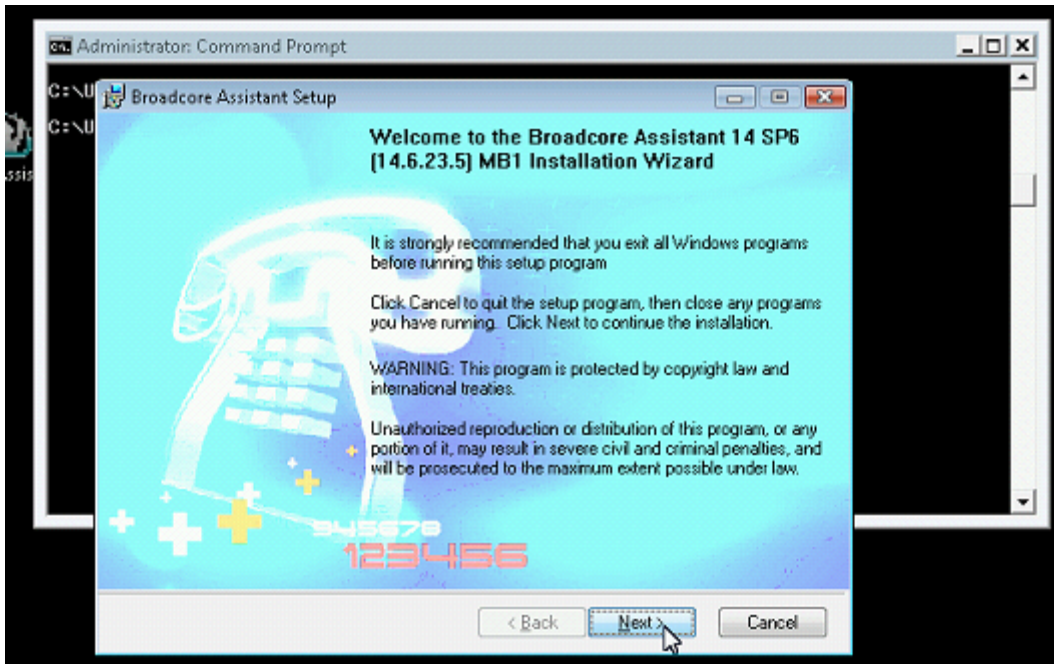


It is now ready to install.

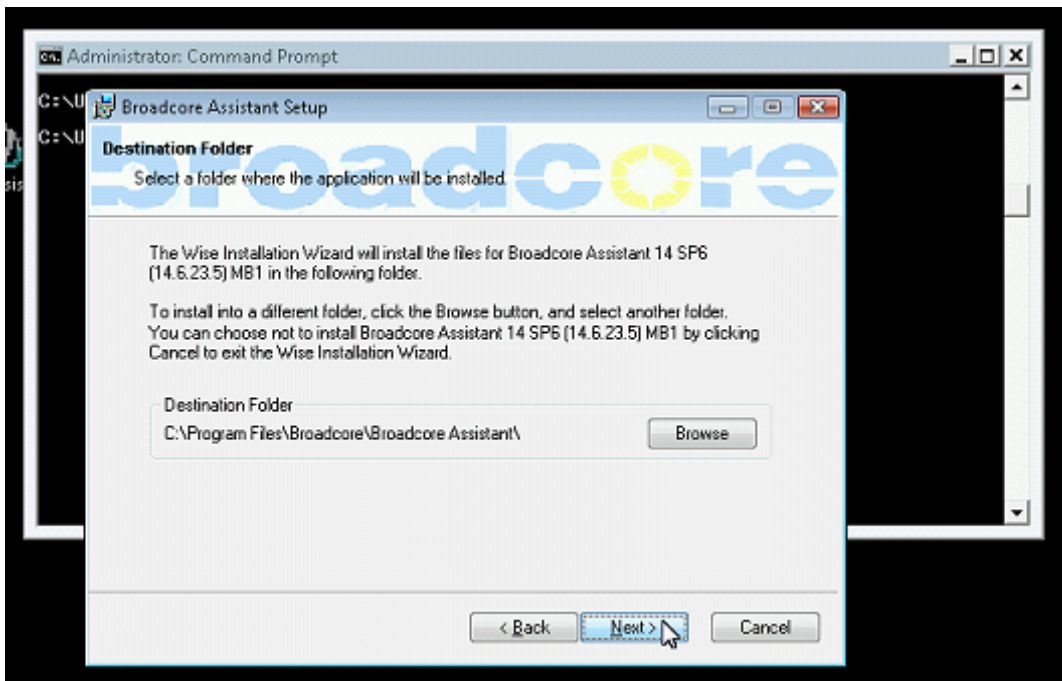
Click run.



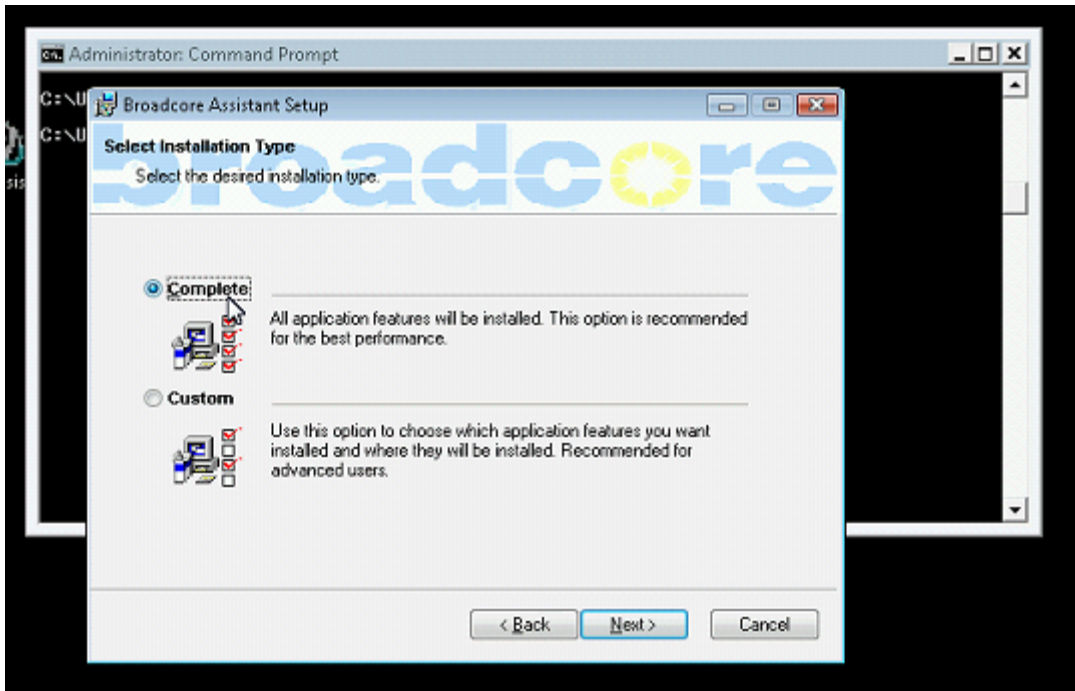
Click Next.



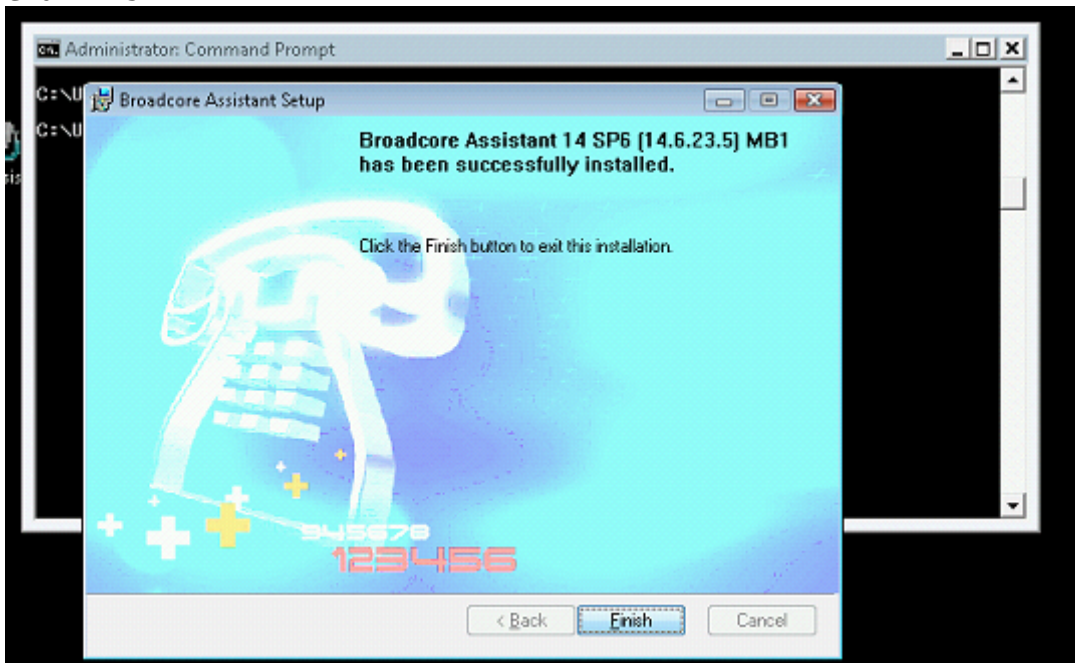
Click Next again.



Click Complete. Click Next.



Click Finish.



Check out our user guides at <http://www.broadcore.com>