



Salesforce.com Connector for Broadcore
User Setup

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1-800-942-4700 broadcore.com

User One Time Setup

1. Download the connector here:

<http://www.broadcore.com/getfile/?f=BroadSoftUnifiedConnector.msi>

2. Save the connector.
3. Run and install the connector.

This must be done on each PC where a salesforce user will sit.

You must use Internet Explorer for the Salesforce Connector.

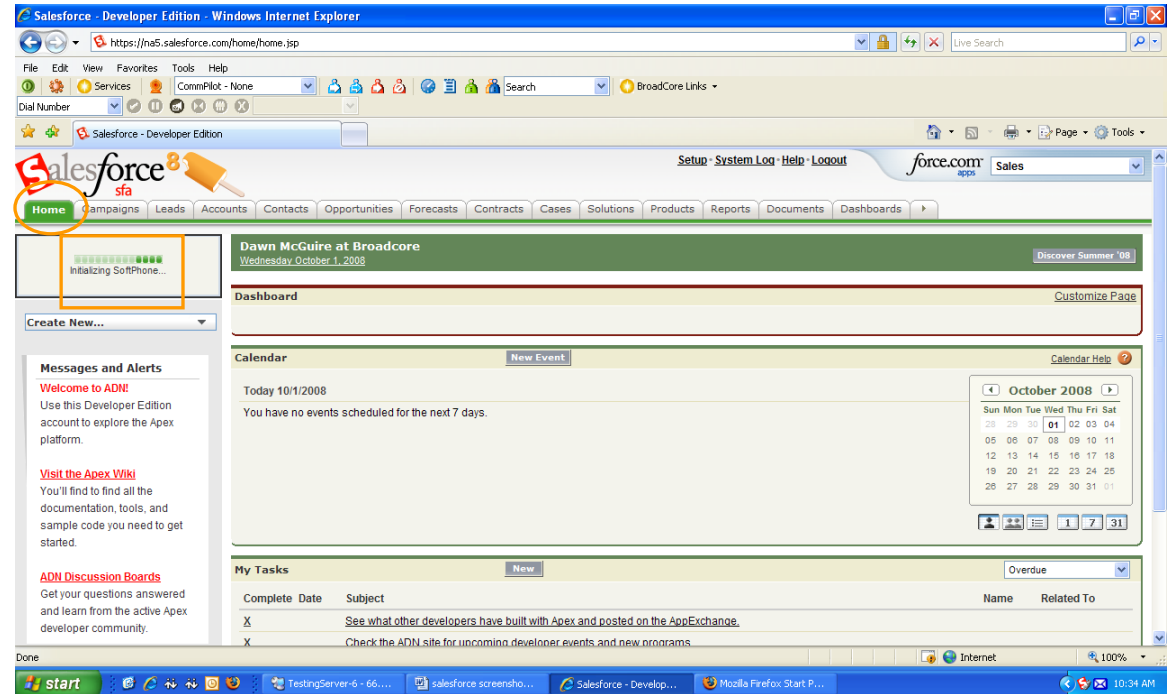
Now go to your desktop and double-click to run the BroadSoft Unified Connector. You can put this in the startup folder if you wish it run each time you turn the computer on.



You will see the same icon appear at the bottom right of your screen near you're clock. That's how you know it is running.

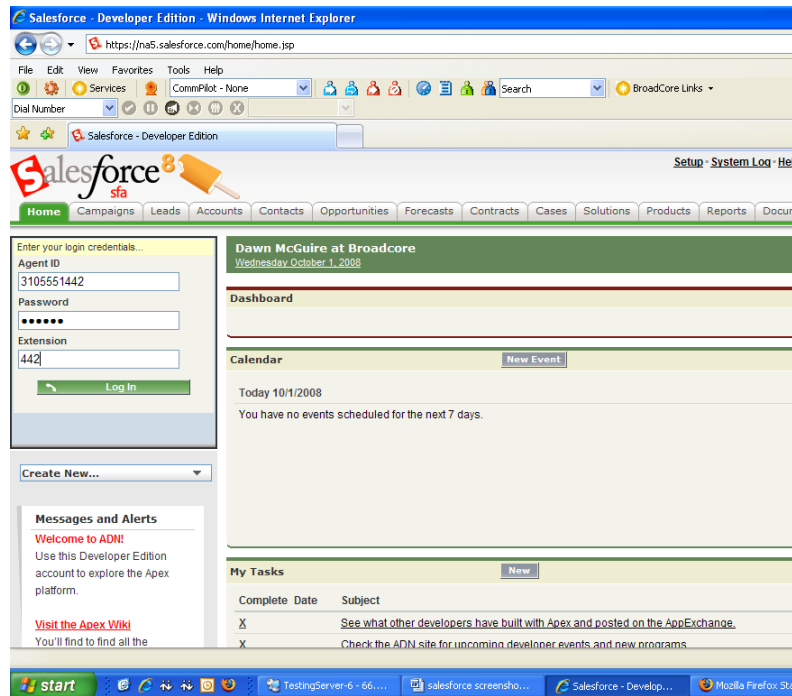


You may see this screen when you Click > HOME on your salesforce.com page.



User your Broadcore webportal credentials. (The same as your outlook toolbar or unity, not your voicemail.)

1. Enter Agent ID. This is the same as your telephone number or User ID
2. Enter your passcode.
3. Enter your extension.
4. Click Log In



Congratulations! You are now ready to go.
This is what it looks like when you are logged in.

